

VISSALO
hotel&suites

DIRECTORY OF SERVICES

A TAILOR-MADE EXPERIENCE

WWW.ACHARAVIBEACH.COM



VISSALO

BY ACHARAVI BEACH

Dear Guest,

We would like to offer you our warmest welcome and to thank you for choosing Vissalo by Acharavi Beach Hotel for your holidays in Corfu.

Our new hotel complex is operating for the first time since summer of 2019, near its 'sister' hotel Acharavi Beach and promises to reward you with discreet luxury and pure relaxation.

We have put together this guest directory, which contains a detailed list of our facilities and services, along with safety information and regulations.

We hope you have a fantastic stay and please don't hesitate to contact one of our team members, should you require any further assistance.

We look forward to welcoming you....

The Management Team

WWW.ACHARAVIBEACH.COM



HOTEL INFORMATION

All you need to know

Accommodation

2 Floors with 33 Bedrooms, 3 buildings • 17 Double Superior Jacuzzi • 11 Double Superior Sharing Pool • 3 Junior Suite Jacuzzi • 3 Junior Suite Sharing Pool.

Should you require any additional amenities in your room the Housekeeping team will be pleased to provide this on request.

Arrival- Departure

Check-in time is from 15:00 onwards at the reception of the Acharavi Beach Hotel. Guests are required to check-out by 11.00 am on the day of departure. Should you require a late check-out please contact reception who will advise you for the availability and charge. Our porter will assist you to store your luggage if you would like to spend some more time around before your departure.

Airport

At the reception, we will be happy to organize your transfer to and from the Airport (I. Kappodistrias) national airport, 45 minutes from the hotel (38 Km).

Air - Conditioning

All the rooms are fully air-conditioned. Windows and doors need to be closed and your key holder to be set in the energy slot.



HOTEL INFORMATION

All you need to know

Anniversaries-Birthdays

For any special occasion, such as anniversaries, birthdays , special dinners please contact reception for prices & details (Flowers, Dinner, Cake etc.), we will be happy to assist.

Extra services: <https://exclusivi.okgini.com/ach>

ATM

The nearest ATM is on the main road, 500 m from the hotel (next to Diellas market).

Bars

“Vip Bar” poolside snack bar operates from 10.00 -18.00 hrs. • Lobby Bar "Apollonas" is located next to the reception of the Acharavi Beach Hotel and operates from 18:00 - 22:00 • Pool Bar "Thines" is located at the main pool area of Acharavi Beach and operates from 09:00 - 01:00 hrs.

Banks

Banks in Greece are operating daily from 08:00 -14:00 hrs., except weekends & holidays.



HOTEL INFORMATION

All you need to know

Bus stop- Public Transportation

Public bus stop 450 meters from the hotel, on the main road. Tickets available in the bus.

Car- Rental

Our Reception staff is at your disposal for car rental at all times.

Credit Cards

We accept: Visa – Mastercard – Eurocard –American Express. For other credit arrangements, please contact our Front Desk.

Dress Policy

Respectable clothing required in all public areas. Please note that there is a casual dress code for dinner .(no beachwear or sleeveless shirts, shorts, swimming suites).

Energy/Voltage

The Voltage in all areas of the hotel is 220-240V.



HOTEL INFORMATION

All you need to know

Emergency exits

Clearly marked on each floor. Please familiarize yourself with the floor plan to know the exact evacuation route.

First Aid

Please contact any member of the staff.

Golf

Corfu Golf Club is situated 45 Km from the hotel, at the Ropa valley.

Gym

Our Gym is located at the 2nd building, and operates 09:00- 20:00 hrs. Please note that only two persons can be present at the gym at the same time. Reservation is required. Please contact the reception.



HOTEL INFORMATION

All you need to know

Half board Package

The 'Half board Package' includes: • Breakfast Buffet : 07:00 – 10:30 hrs. (Continental 07:00 – 07:15 hrs.) • Evening Buffet: 18:45-21:30 hrs. served at "Orfeas" Main Restaurant of Acharavi Beach Hotel.

*drinks are not included in the HB package.

For any food & drinks not included within your board arrangement, you will be required to pay your waiter/bar staff in cash, credit card or charge your room.

Alcoholic beverages will only be served to guests over 18 years of age. Glass cannot be taken out of the Lobby Bar area to the Pool area, for safety reasons.

Housekeeping

Our housekeeping staff is scheduled to service your guest room between 8:00 a.m. to 15:30 p.m. each day, except Sundays.



HOTEL INFORMATION

All you need to know

Internet Corner

You can use our Internet Corner which is located next to reception (900).

Lifts

There is no lift available

Laundry/Dry-Cleaning Service

Laundry service and dry cleaning services can be provided every day (except Sundays)and you get your order back in 48 hours. Please contact the reception for any further arrangement. (external service supplier, upon extra charge).

Lost & Found

We will do our best for the recovery of your items, but the hotel cannot accept the responsibility for any lost property. Please contact the reception in case of a loss.



HOTEL INFORMATION

All you need to know

Luggage & Storage

If you wish to use our Luggage room please contact reception (900).

Maintenance

If something is not in working order, please call the reception (900).

Massage -Face treatments

Revitalize your body and spirit and enjoy a plethora of fully tailored Spa treatments waiting for you. Professional massage services are available at your request. SCAN the QR code below using your smartphone's camera, or simply visit healspacorfu.webnode.gr



Price List QR



Medical Services

A doctor holds regular surgery hours at the hotel and can also be called in case of emergency by the Reception desk. There are chemists in Acharavi, that can treat minor ailments and give advice. The nearest chemist is 700 meters from the hotel on the main road.



HOTEL INFORMATION

All you need to know

Mini Market

Mini Market is situated next to the hotel entrance. Open Daily 08.00 – 22.00 hrs. A big variety of newspapers and magazines available.

Parking

Complimentary parking is available for all registered hotel guests. The hotel cannot be responsible for items left in vehicles on the hotel property. Do not leave any valuable belongings in your parked car.

Pets

For the convenience of other guests and in an effort to help us provide the cleanest and most sanitary accommodations possible, pets are not permitted.



HOTEL INFORMATION

All you need to know

Pools

- The large swimming pool with sun terrace, is open daily from 10.00 – 18.00 hrs .
- The Main swimming pool of Acharavi Beach Hotel, which you may visit any time you wish, is open daily from 10.00 – 18.00 hrs. with direct access and view to our sandy beach of 7km². Guests are kindly requested to shower before entering the pool and keep the appropriate social distancing measures at all times.

** Chemicals cleaning take place outside of these times and therefore it is not allowed to use the pools.

- For our little friends a children's pool is available.

** Children must be supervised at all times.

Pool towels are available , with a refundable deposit • Food, drinks & glasses are strictly forbidden to be taken out of hotel property • Diving is NOT allowed • No life guard on duty • For safety reasons no glass is allowed by the pool area • Beware of slippery surfaces.



HOTEL INFORMATION

All you need to know

Restaurants

1. **A la carte "Thines Restaurant":** Nestled next to the pool with a panoramic view of the serene Ionian Sea, "Thines Restaurant" offers a delightful dining experience. Open daily from 09:00 to 01:00, indulge in exquisite dishes throughout the day. Enjoy a leisurely lunch from 12:00 to 19:00, or savor a delectable dinner from 18:45 to 21:30.
2. **Main Buffet Restaurant "Orfeas":** Start your day with a sumptuous breakfast spread at "Orfeas" from 7:00 to 10:15. In the evening, relish a diverse array of culinary delights for dinner from 18:45 to 21:30.
3. **Apnoea Taverna:** For a taste of authentic Greek cuisine in a charming seaside setting, visit "Apnoea Taverna." Located in front of our sister hotel Filorian and just steps away from the beach, this taverna welcomes guests from 09:00 to 01:00. Savor our delicious offerings from 12:00 to 23:00, allowing you to enjoy the flavors of Greece against the backdrop of the shimmering sea.

** for early breakfast or for pack lunch, please contact the reception, one day in advance by 18:00 hours. Collected and served at the main restaurant • For any other special dietary needs or food allergies, please notify the Maitre d'Hotel.



HOTEL INFORMATION

All you need to know

Safety Instructions in case of fire

In case of fire, please inform the reception immediately, stay calm and do not panic. Close your bedroom and balcony door. In case you receive instructions to evacuate, leave the building immediately using the nearest fire exit. Do not stop to collect your personal belongings. A fire escape plan is located at the inside of the door of your room and at the corridors. Go to the meeting point outside the main entrance and do not enter the building again until we inform you that it is safe. In case of handicapped people, inform reception. If you cannot exit the room, put wet towels under the door, open the window and stay close to the open window until help comes. We have taken all the safety measures in case of fire and prior to that our staff is trained to assist you in case of emergency.

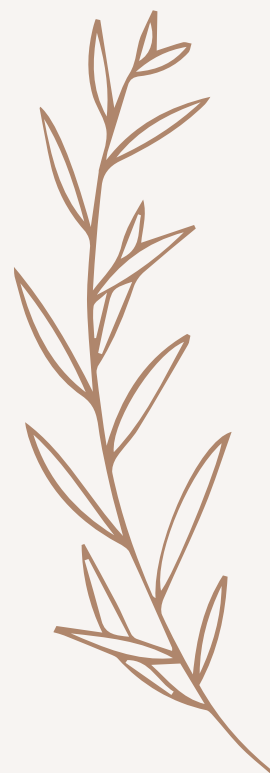
Smoking

Smoking is only permitted in the outdoor areas of the hotel. We hope you will respect the fact that many individuals today have severe allergies. Thank you for your cooperation.



HOTEL INFORMATION

All you need to know



Sun beds & Umbrellas

Sun beds & Umbrellas situated within hotel, are free of charge for hotel residents.

Sun beds & Umbrellas situated at the beach , are with extra charge.

Reception 24/7- dial 900

One passport per room is kept until the departure date when all guest accounts are settled • Reception services/booking arrangements :

wake up calls

luggage storage

any information

safe

laundry service

complaints

beach/pool towels

transfers

maintenance

special arrangements

late check in/out

boat/bike rentals

medical services

secretarial services

fax/photocopy



HOTEL INFORMATION

All you need to know

Room Facilities

hair dryer

safe

outside furniture

satelite TV

iron /ironing board

coffee/tea facilities

bathroom amenities

direct dial phone

baby cot on request

magnifying mirror

slippers

sofa bed

mini fridge

Wi -Fi

bathrobes

balcony or terrace

central A/C

sun loungers (ground floor)

Table Tennis

Available at the lush gardens, free of charge. Racquets and balls are available at the Reception. Reservation required .

Operating hours 10:00 – 20:00.

Padel Courts

Two Padel courts located next to the main building. Operating hours from 09:00 until 22:00 hrs. upon charge. Please book a slot at the reception.



HOTEL INFORMATION

All you need to know

Wheelchair Accessibility

Public places are wheelchair accessible since it is a flat area. Guest rooms are not specially designed and equipped for handicapped people. Three (3) wheelchair- friendly toilets are available at the property located at the main building , at "Thines "a la carte restaurant and one at Vissalo by Acharavi Beach. (Featuring grab rails, higher toilet seat, space, lowered electrical outlets , accessible toilet features.)

Water Sports

Located by the beach (at 200 meters). Operating hrs. from 10:00 until 19:00. Please contact directly the person in charge at the beach (independently operated).Only middle/high Season available .





TRAVELER SAFETY TIPS

for peace of mind

Do not answer the door in a hotel room without verifying who it is.

If a person claims to be an employee, call the Front Desk and ask if someone from their staff is supposed to have access to your room and for what purpose.

When returning to your hotel late in the evening, use the main entrance of the hotel.

Do not needlessly display guest room keys in public or carelessly leave them on restaurant tables, at the swimming pool, or other places where they can be easily stolen.

Do not invite strangers to your room.

Place all valuables in your room safe deposit box.

Do not leave valuables in your vehicle.

TELEPHONE DIRECTORY

Useful Contacts

Reception: 900

Room to room: room number

Local call: 0 + area code (26610) + number

International call: 0 + International code + number.

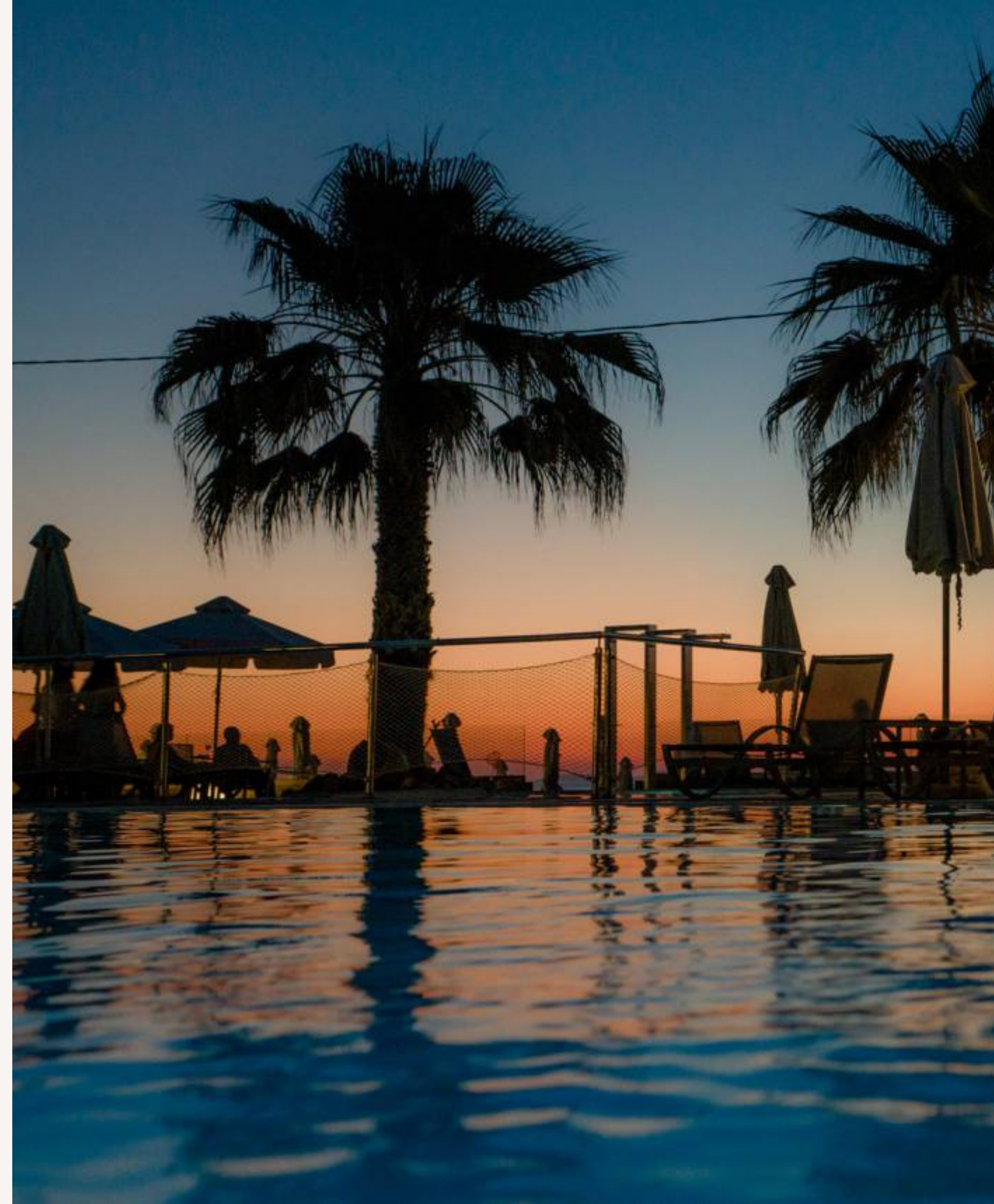
All calls are charged to your room account.

Reservation department:

reservations@acharavibeach.com /

info@acharavibeach.com

WWW.ACHARAVIBeach.COM



Kind Request

We warmly welcome you to our hotel and kindly ask for your cooperation in maintaining our commitment to sustainability and environmental conservation during your stay:

Your meals and beverages are provided with care, and we kindly request your help in minimizing waste and conserving water.

Please join us in reducing energy consumption by turning off unnecessary lights and ensuring the electricity metal key holder remains with your room key.

When refreshing your towels, we invite you to consider either placing them on the rail for reuse or in the bathtub for collection.

In line with our efforts to conserve resources, we regret to inform you that bath plugs are not provided.

Important Note Regarding Towels:

In the spirit of preserving our linens, we kindly request that you refrain from using the white towels provided in your room with coloring sunbathing oils, such as caroten or similar products, as they may cause damage.

Thank you sincerely for your understanding and cooperation in creating a more sustainable and eco-friendly environment for all our guests.



Your comments are very valuable to us.

Please take a few minutes to write a comment for your experience and to give us your feedback.

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THANK YOU

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